

Healthy St. Mary's Partnership
Access to Care Action Team
February 14, 2017 from 3:00 PM – 4:00 PM
MedStar St. Mary's Hospital

Agenda

1. **Attendance:** Jane Lawing – St. Mary's County Health Department (SMCHD), Nat Scroggins – Minority Outreach Coalition (MOC), Nicky Pires – Tri-County Council for Southern Maryland (TCCSMD), Lori Werrell – MedStar St. Mary's Hospital (MSMH), Tokeitha Wilson – Medstar Family Choice, Rebecca Jackson – SMCHD, Lori Norton – SMCHD, Jenna Mulliken – SMCHD, Greg Reuss – American Foundation for Suicide Prevention (AFSP), Shannon Bingham – SMCHD, Demetrious Sykes – Greater Baden Medical Services (GBMS), Libby Blair – SMCHD, Dorothy Flynn – St. Mary's Adult Medical Daycare.
2. **Southern Maryland Transportation Grant:**
 - a. **Overview & Scope:** The team supported grant applications submitted by the Tri-County Council for Southern Maryland (TCCSMD) to address transportation and healthcare access regionally. TCCSMD was awarded a Rural Maryland Prosperity Investment Fund ([RMPIF Grant](#)) by the Rural Maryland Council to contract with the [National Center for Mobility Management](#) to explore Transportation Solutions to Increase Access to Care in St. Mary's, Calvert & Charles County. The [scope of work](#) was provided at the January Meeting. This project will follow a *Design Thinking* process, in which participants will examine local needs, review other rural areas that have successfully met similar needs and create a customized plan for Southern Maryland. The Access to Care team will be very involved in this process on behalf of St. Mary's over the next few months and team members will receive more information as it becomes available.
 - b. **Current Tasks:**
 - i. **Compile an inventory of local resources** including: transportation options/programs, # of vehicles, # of drivers, criteria for use, lift availability, seating capacity, and age of vehicles. Jenna will develop a short survey to gather this information from partners. Nat volunteered to make follow-up visits and phone calls to gather information from key players. Jenna will enter any data gathered on paper. Survey will be sent to all partners but follow-up should be made with partners that provide transportation services to clients, including:
 1. Pathways
 2. Center for Life Enrichment
 3. St. Mary's Nursing Home
 4. The Arc of Southern Maryland
 5. Medicaid Transportation Program at SMCHD



6. Charlotte Hall Veterans Home
7. Bay Community Support Services
8. St. Mary's Transit System (STS)
9. St. Mary's Adult Medical Daycare – Dorothy
10. MSMH – HEZ & Uber Representative – Lori

*Email any other ideas for partners with transportation services to jenna.mulliken@maryland.gov

- ii. **Identify 10 individuals to participate in key informant interviews:** 30 individuals will be interviewed from the 3 participating counties. The team discussed the selection process and ideas for participants including consumers, caregivers and providers that would be involved in solutions:
 1. STS Representative
 2. Local Case Manager or Community Health Worker
 3. Medicaid Transportation Program Representative (SMCHD)
 4. HEZ Transportation Program Representative
 5. Local Uber/Cab Company Representative
 6. Consumers/caregivers utilizing local pediatric care, behavioral health services, specialty services.
 7. Representative from the faith-based community
- iii. **Identify a core group to participate in the “Design Thinking Process”** with the contractors from National Center for Mobility Management. This involves 4 half day meetings over the next 5 months. The team asked Nicky to confirm the meeting dates so that the team can effectively recruit participants. Lori will forward to Delegate Matt Morgan who sits on the Healthcare Committee. The team also discussed the importance of engaging PAX River and the Small Business Association in this process, a volunteer is needed to reach out to these partners.
- iv. **Other comments, questions or follow-up:**
 1. How much did MSMH pay in bus or cab fare to transport patients after discharge? Does lack of transportation prevent discharge?
 2. Statistics on use rate for HEZ transportation system.
 3. Do the same representatives need to attend all 4 meetings for the design thinking process? Is phone/web participation a possibility?

3. MRHA Rural Health Plan: The Maryland Rural Health Association is currently in the needs assessment phase of developing a new Maryland Rural Health Plan. Two focus groups (one for healthcare providers and one for consumers) will be facilitated in St. Mary's County during the month of April as a part of this process. Jenna will provide more information and the focus group dates as it becomes available.

4. Proxy Designation: A brief overview of the HSMP Steering Committee was provided. A proxy member of the group is needed to be able to represent the Access to Care Team at the Steering Committee meetings if one or both of the team Co-Chairs are unable to



attend. Demetrious asked for more information and *tentatively volunteered* on behalf of Greater Baden – Jenna will follow-up.

5. Partner Updates:

- a. **MOC** – Thank you for everyone who participated in Community Wellness Day. Over 100 participants and almost 20 volunteers attended.
- b. **MSMH** – Women’s Wellness Day will be held on Feb. 28, registration is required for this full day health seminar (breakfast and lunch are provided). The event flyer is online at healthystmarys.com. Call (301) 475-6019 to register. Also, the MedStar Primary Care office on Great Mills road has a full capacity and is accepting new patients.
- c. **St. Mary’s Adult Medical Daycare** – Recently coordinated on-site physical therapy which has been very successful. Also providing medical transportation to appointments from 10-2 daily.
- d. **SMCHD** – Concerns were voiced over the lack of a local pain medication specialist that accepts United Healthcare Insurance. A new dental provider, Smile Castle is now accepting Medicaid – youth dental care is covered at 100%.

6. Other business:

- a. The next meeting of the Access to Care Action Team will be held on Tuesday, March 14, 2016 from 3:00 – 4:00 p.m. at MedStar St. Mary’s Hospital.
- b. All members are encouraged to submit information for the HSMP Newsletter, social media postings and website content (e-mail jenna.mulliken@maryland.gov with program, event or training information). The newsletter is published every other Thursday.

