Access to Care Action Team Meeting

Tuesday, August 25, 2020 1:00 - 2:00 p.m.



Agenda

- 1. Introductions
- 2. Community Health Assessment
- 3. Awareness of Resources
- 4. Health Literacy
- 5. Partner Updates



Introductions

- Rachel Solomon Co-Chair
- Ashley Milcetic Co-Chair
- Jacquie Heaney HSMP Coordinator
- Angela Horn
- Zanita Artis-Wheeler
- Brenda Wolcott
- Courtney Seelhorst
- Laila Moasser
- Michelle Turkaly
- Sue Camardese



Community Health Assessment

Draft Focus Group/Key Informant Interview Discussion Guide

- Please email any feedback to Jacquie!
- Anyone with experience running focus groups or note taking that is willing to volunteer?
- Flyer to come for Focus Group participants
- Series of Facebook Surveys
 - Who runs your organization's social media? Send to Jacquie to be added to listserv for sharing these surveys when they go out!



Awareness of Resources

- Push out the COVID-19 Resource Guide
 - HSMP Website
 - Who is looking at this information?
 - Demographic questions
 - Are you a provider or member of the public?
 - How did you hear about this guide?
 - Social media, a partner, etc.
 - Did you find this guide helpful?
 - Do you plan on sharing this guide with others?
 - Send out via school system
 - SMCHD Community Health Outreach Workers outreach events
- Facebook Quizzes/Survey
 - Fact/Myth Survey on specific topic. Which do we want to use first?
 - COVID-19 first
 - Medicaid & Oral Health surveys next
 - Action item: Come up with question ideas bring to September meeting
- Schools
 - Children's enrollment information (MCHP)



Health Literacy

- Webinar Horowitz Center
 - Current webinar series
 - Push out recordings of webinars
 - Send directly to organization reps/heads
 - LHAN?
 - Local webinar Anna is discussing options with her team
 - Health Literacy in Action Conference October 18-20
- Health Literacy Questions in the Community Health Assessment
 - How confident are you that you could get advice or information about health or medical topics if you needed it? Probes: Where would you go for this advice/information?
 - \circ ~ In general, how often do you do each of the following?
 - Take with you to your doctor visits a list of questions or concerns you want to cover
 - Take a list of all of your prescribed medicines to your doctor visits
 - Ask your doctor to explain a test, treatment, or procedure to you in detail
 - Read information about a new prescription, such as side effects and precautions
 - Do your own research on a health or medical topic after seeing your doctor



Partner Updates

- Seedco back in the office 3 days a week. Everything still done strictly over the phone unless extenuating circumstances
- Special Enrollment period extended through December
- DSS appointment only now
- Eviction Court reopens on Monday
 - Anyone that knows families who are going to court direct them towards DSS
- SMCHD having a limited opening on September 1 Vital Records, MCHP, and Environmental Health by appointment only



Communications

- Submit event and news updates/information at: <u>http://healthystmarys.com/newsletter/</u> or email <u>stmaryspartnership@gmail.com</u>
- Follow HSMP on Social Media
 - Facebook: Healthy St. Mary's Partnership
 - Twitter: @HealthyStMarys



Upcoming Meetings

• Tuesday, September 22, 2020 1:00 - 2:00 p.m.

