

Healthy St. Mary's Partnership
Access to Care Action Team
May 8, 2018 from 3:00 – 4:00 p.m.
Health Connections, MedStar St. Mary's Hospital

Minutes

1. **Attendance:** Jacquie Heaney – St. Mary's Count Health Department (SMCHD), Kerrie Spurling – St. Mary's County Public Schools Judy Center, Greg Reuss – American Foundation for Suicide Prevention (AFSP), Leyvi Cento – Greater Baden Medical Services (GBMS), Mike Shaw – SMCHD, Heather Garcia-Tomlin – SMCHD, Joanna Bartow – St. Mary's College of Maryland (SMCM), Karina Gonzalez – community member, Gabriela Corona – community member, Rachel Solomon – Pathways, Inc., Lori Werrell – MedStar St. Mary's Hospital (MSMH), Bob Frere – St. Mary's County Department of Social Services (DSS), Nat Scroggins – Minority Outreach Coalition (MOC), Thomas Brewer – community member, Tokeitha Wilson – MedStar Family Choice, Ashley Milcetic – SMCHD, Kerry Miciotto – DSS, Kelsey Bush – Local Management Board (LMB)/Department of Human Services (DHS)

2. **Review and Discuss Hispanic Needs Survey:** Mike gave a brief overview of the survey. It was created to better assess the health needs of the local Hispanic community and includes questions from the Community Health Needs Assessment so that we have data to compare the survey results to. The floor was then opened up for any input, edits, or suggestions for the survey. Lori stated that the MedStar questions (Questions 1-5) needed to remain unchanged so that responses could be compared to the 2017 Community Health Needs Assessment.
 - a. **Plan for Administering the Survey:** The survey will be done mostly 1:1 at schools, churches, CareNet, etc. Bob and Tokeitha offered to mail out the survey to their Hispanic clients in St. Mary's County. Kerry and Jacquie will be in contact to organize sending out an email invitation to meet at the Lexington Park DSS office and canvas the community in June. The plan is to keep track of where the surveys are coming from to know the best form of outreach to this community.

Hispanic Needs Survey

Zip Code:

House Hold Member #1: Age ____ **Sex** ____ **House Hold Member #2: Age** ____ **Sex** ____

House Hold Member #3: Age ____ **Sex** ____ **House Hold Member #4: Age** ____ **Sex** ____



House Hold Member #5: Age ____ Sex ____ House Hold Member #6: Age ____ Sex ____

House Hold Member #7: Age ____ Sex ____ House Hold Member #7: Age ____ Sex ____

House Hold Member #9: Age ____ Sex ____ House Hold Member #8: Age ____ Sex ____

1. (Medstar 1.) Where do you get your routine health care? (Select one option)

Doctor's office

Emergency Department

Employer

Health Department

Urgent care center

Other (please specify) _____

I do not get routine healthcare

2. (Medstar 7.) Within the past 12 months, have YOU felt a medical provider has treated you unfairly because of:

a. Your age yes ____ no ____

b. Your education yes ____ no ____

c. Your gender yes ____ no ____

d. Your income yes ____ no ____

e. Your language yes ____ no ____

f. Your race/ethnicity yes ____ no ____

g. Your sexual orientation yes ____ no ____

h. The type of health insurance you have yes ____ no ____

i. Where you live yes ____ no ____



3. (Medstar 8.) Check the 3 most important reasons why people in your community do not get health care.

Cost- too expensive/can't pay

Cultural/religious beliefs

Had to wait too long for an appointment

Insurance not accepted

Lack of transportation

Language barrier

No doctor nearby

No insurance

Other (Please specify) _____

4. (Medstar 11.) Check the 3 most important health problems that affect the health of your community.

Alcohol/drug addition

Arthritis

Alzheimer's/Dementia

Cancer

Diabetes/High blood sugar

Heart Disease/ High blood pressure

Infant death

Lung Disease/Asthma/COPD

Mental health conditions (anxiety, depression, stress)



- Oral health**
- Overweight/Obesity**
- Sexually transmitted infections (gonorrhea, HIV/AIDS, syphilis)**
- Smoking/tobacco use**
- Stroke**
- Suicide**
- Teen Pregnancy**
- Other (Please specify) _____**

5. (Medstar 15.) Check the 3 most important social/environmental problems that affect the health of your community.

- Affordable child care**
- Air quality/pollution**
- Availability/access to doctor's office**
- Availability/access to health insurance**
- Domestic violence**
- Housing problems/homelessness**
- Lack of job opportunities**
- Limited access to healthy food**
- Limited places to exercise**
- Neighborhood safety/street violence**
- Poverty**
- Racial/ethnic discrimination**



___ **School dropout/poor schools**

___ **Transportation problems**

___ **Other (Please specify)** _____

6. What health needs do you have right now?

- a. Discussed how this would lead to talking about topics such as: Prenatal Care, Contraceptive Counseling, and Nutrition Needs

7. What health needs does your community have right now?

- a. Rachel explained that this question, as well as question 6, would allow for the person to tell stories that would explain their needs. It would also open up the opportunity for the person administering the survey to provide information about resources available.

8. What mental health experiences have you seen in your community? If you wanted to get help for mental health, where would you search for it?

- a. The group discussed whether ‘experiences’ was the correct wording. It was explained that while creating the survey, the focus group expressed that mental health, as compared to it being an internal concept in American culture, is considered more of an external experience or trauma in the Hispanic culture. The group consulted with Karina and Gabriela and determine that the word ‘experience’ would be changed to ‘needs’ and we would add: i.e., trauma, substance abuse, etc. after. Thomas asked about stigma on mental health in the Hispanic community. Rachel explained that there is a great stigma. They do not talk about mental health issues outside of the family. Usually the only other place they would go to talk about it would be the church. This brought up a conversation about faith-based mental health initiatives. It was also discussed that the stigma is the reason this question is being asked separately, as the Hispanic community would most likely not bring up mental health when answering Questions 6 & 7.

3. Southern Maryland Transportation Project Update

- a. Lori talked about how the project has been given 3 grants. The vendor has been chosen and the transportation during the pilot will be provided by the ARC and the Center for Life Enrichment. The goal is for the limited launch to happen sometime this summer. The pilot will last approximately 6 months and during this time the service will only be available to AccessHealth and Calvert CARES



members. In the meantime, if you have patients or clients that have transportation issues have them contact AccessHealth.

4. Partner Updates

- a. Kelsey talked about the Youth Advisory Commission. They are looking for youth aged 16-22 to apply to be members. The application requires 1 reference and is available at: www.stmarysmd.com/voluntr/.
- b. Kelsey also talked about the Community Youth Mapping Project that was completed last summer. The purpose was to look at needs for community centers in the county and what services should be provided at the community centers. You can find the video created about the project here: <https://www.youtube.com/watch?v=iPe913HuRP0&feature=share>.
- c. Leyvi gave an update on the Greater Baden Medical Services Leonardtown clinic. They are currently open and operating with LanguageLine for interpretations when needed. The goal is to build a schedule where a translator is available on certain days.

5. Communications

- a. Share events and news with HSMP partners through the HSMP Newsletter, calendar & social media outlets! Submit information at: <http://healthystmarys.com/newsletter/> or email stmaryspartnership@gmail.com

6. Upcoming Meetings:

- a. **Access to Care Team:** Tuesday, June 12, 2018 from 3:00 – 4:00 p.m. at MedStar St. Mary's Hospital.

