ST. MARY'S COUNTY HEALTH DEPARTMENT

WellCheck

St. Mary's County Health and Wellness Portal

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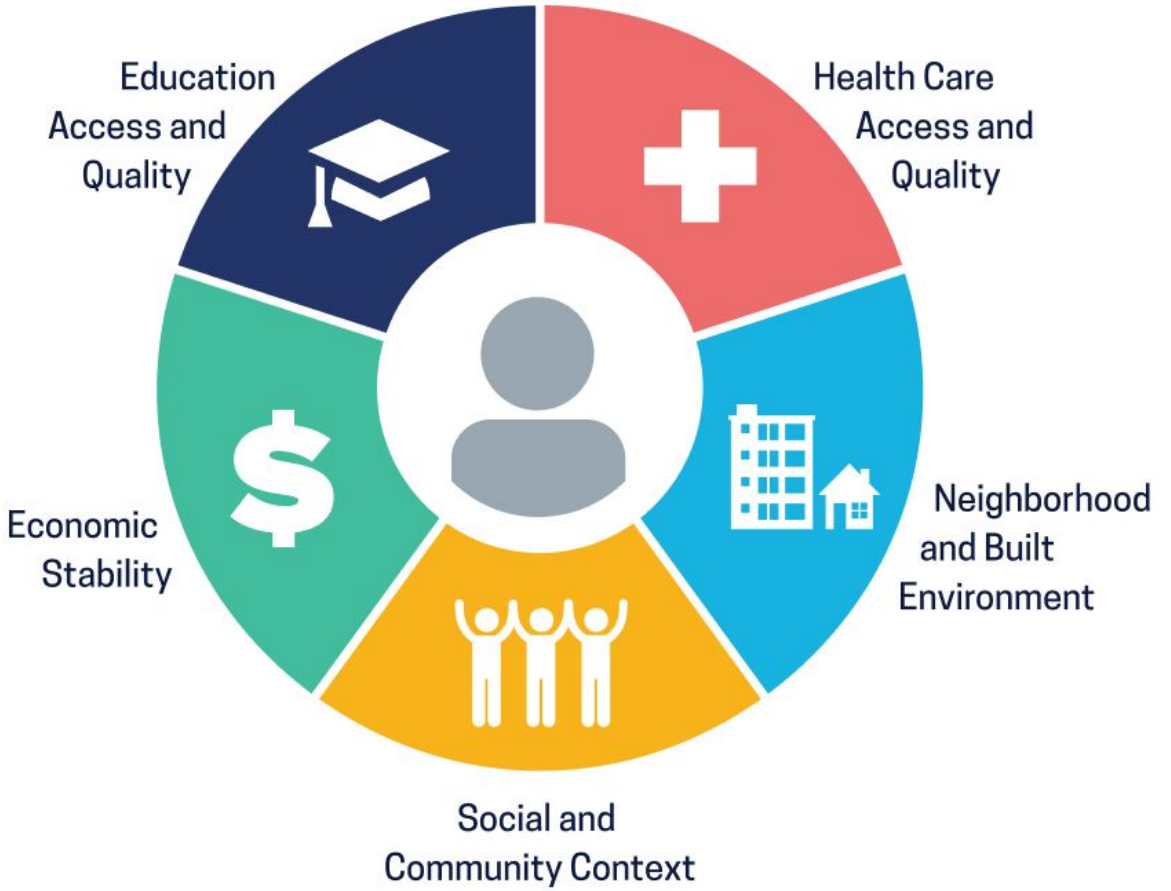
September 28, 2023

Health Hub - smchd.org/hub

Health & Wellness

- Behavioral Health Crisis Walk-In
- Harm Reduction
- STI Testing
- Wound Care
- Jail Diversion Program
- Primary Care Clinic
- Youth Mentoring
- Home Visiting
- Financial Coaching
- Conflict Resolution
- Legal Expungement
- Literacy Tutoring
- COVID-19 Testing
- Care Coordination
- Job Support Services

Social Determinants of Health



smchd.org/equity

Social Determinants of Health
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Healthy People 2030

Partnership for SDoH

Health Care Access

- Behavioral Health crisis
- Primary care
- Infection control
- Wound care

Economic Stability/Work

- Employment support services
- Financial classes/coaching
- Entrepreneurial support

Social and Community Context

- Mediation services
- Anger management classes
- Conflict resolution coaching
- Jail diversion programming
- Youth mentoring
- Legal expungement

Education

- Literacy tutoring
- GRE support

Hub Alliance

SMC Health Dept
SMC Sheriff's Office
SMC Public Schools
Housing Authority of SMC
SMC Library
Literacy Council
Community Mediation Center
Williams, McClernan & Stack law
Minority Outreach Coalition
WellCheck
PNC Bank
SMC Dept of Social Services
Three Oaks Center
MedStar St. Mary's Hospital
Stella's Girls
Greater Baden Medical Services
NAACP chapter #7025
MD Dept Labor
Palm Public

Digital Infrastructure

Registration/Check-In Across Multiple Services Providers

- Any digital device - no downloads required
- Any location
- Ability to register No Fixed Address
- Quick process for new registrants
- Option for assisted registration

Assessing Social Determinants of Health

- Available in English and Spanish
- Tool for community health workers, peer recovery specialists, care coordinators and other engagers
- Self-completion option
- Instant connection to care coordination

Current Service Utilization Challenges

Low Awareness of Available Community Services

Low Referral Rates
- Time barrier
- Different referral processes

Need to Optimize Utilization Across Community Service Providers

Low Utilization
- Compromises grant funding and outcomes

No Referral Feedback ("Closed Loop")

WellCheck

WellCheck.us

Maryland-based technology company that partners with Local Health Departments.

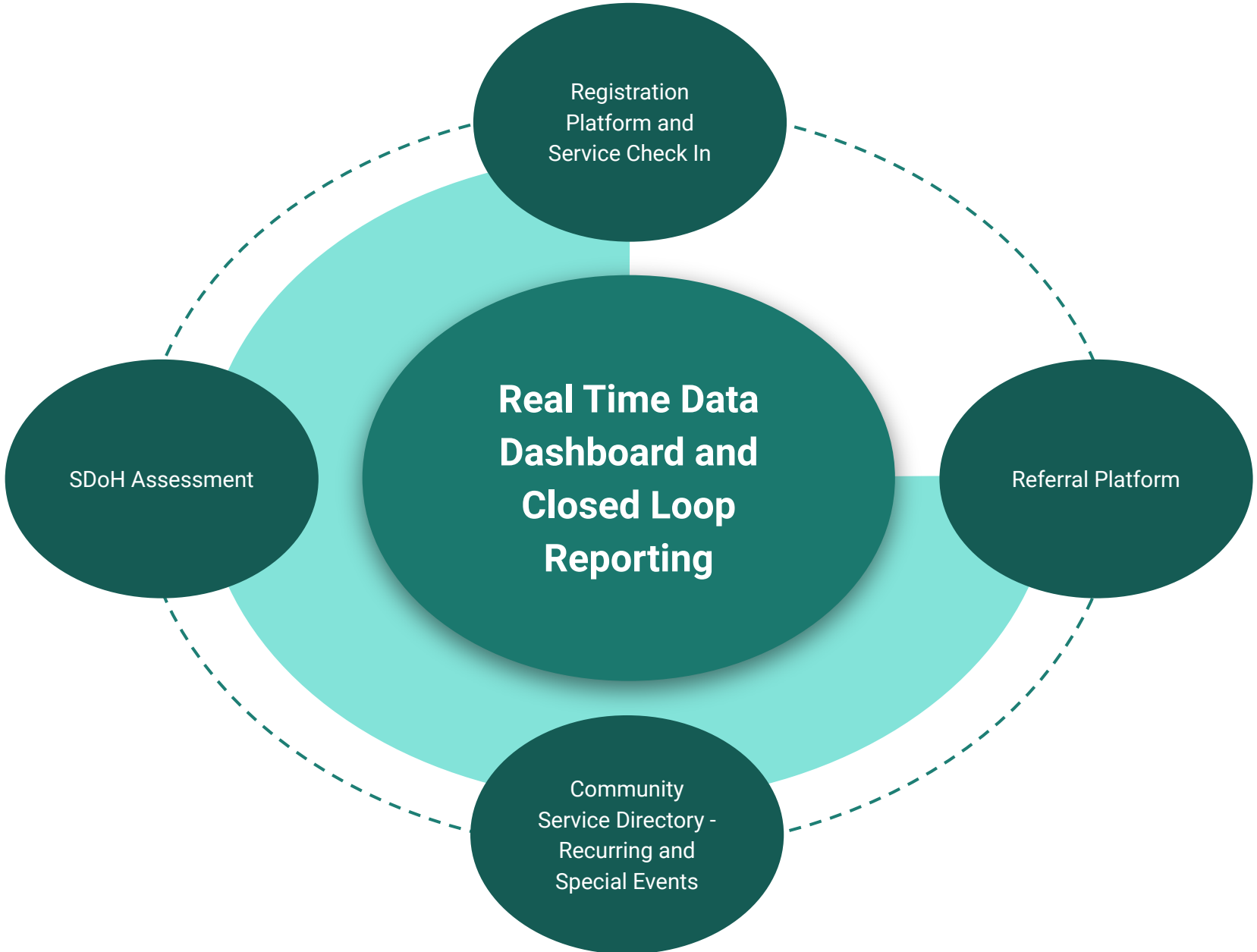
Leveraging *today's technology:*

- Advancing Health Equity
- Driving access to care and increase utilization of community based programs

Flexible cloud-based HIPAA-compliant platform that is interoperable with other systems.

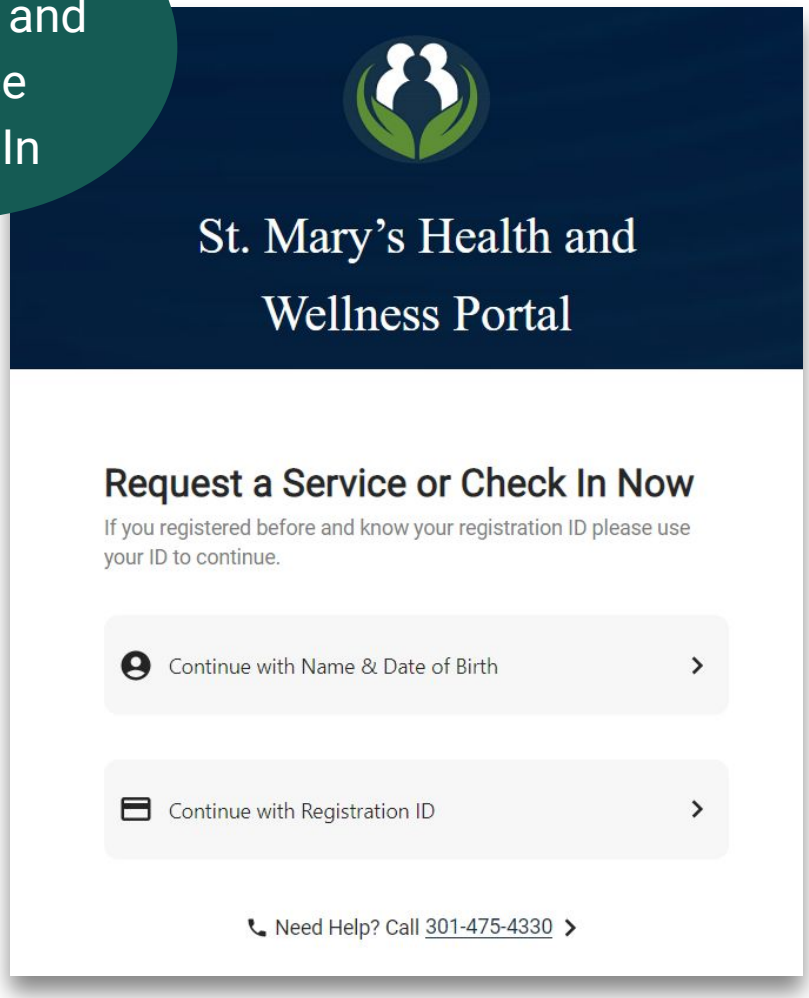
WellCheck Team at the Health Hub

Creating the Health & Wellness Portal



Registration & Check-In

Registration Platform and Service Check In



Simple Registration Process

- Connected devices at the HUB
- QR code for off site registration (community events, etc)
- HUB admin registration assistance

Multiple languages

Browse Health and Wealth Services

Check-in For Service

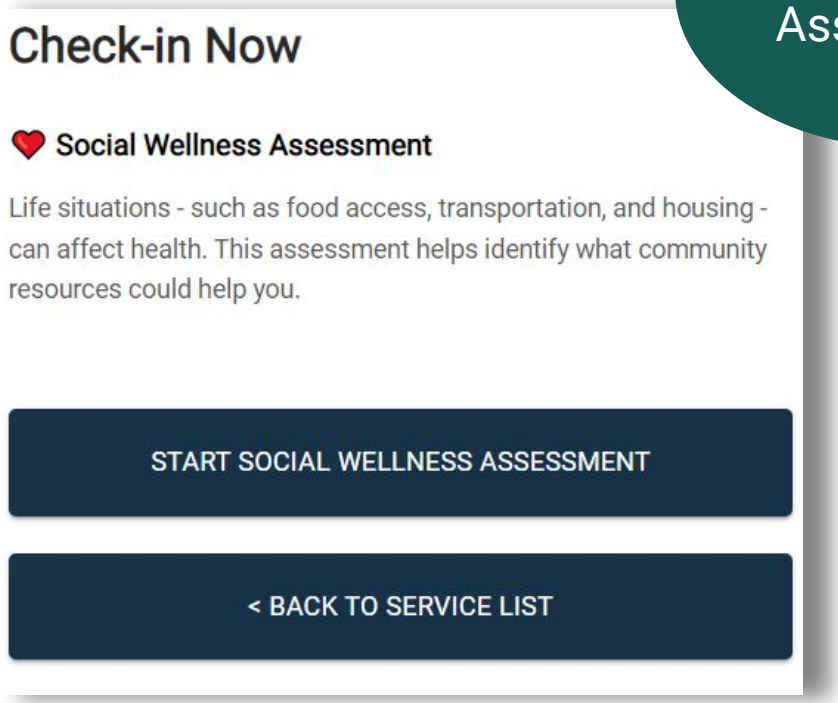
SDoH "Social Wellness Assessment"

Identifying individual needs in the areas of :

Transportation, housing, food access, employment, education/literacy, violence, behavioral health, and financial security, etc...

- Response generates referral for care coordination
- Care Coordinators can monitor and assist with referrals to other services

SDoH Assessment



Social Wellness Assessment

Are you completing this survey yourself or is someone helping you?

Myself

With help

Enter name of person that helped you

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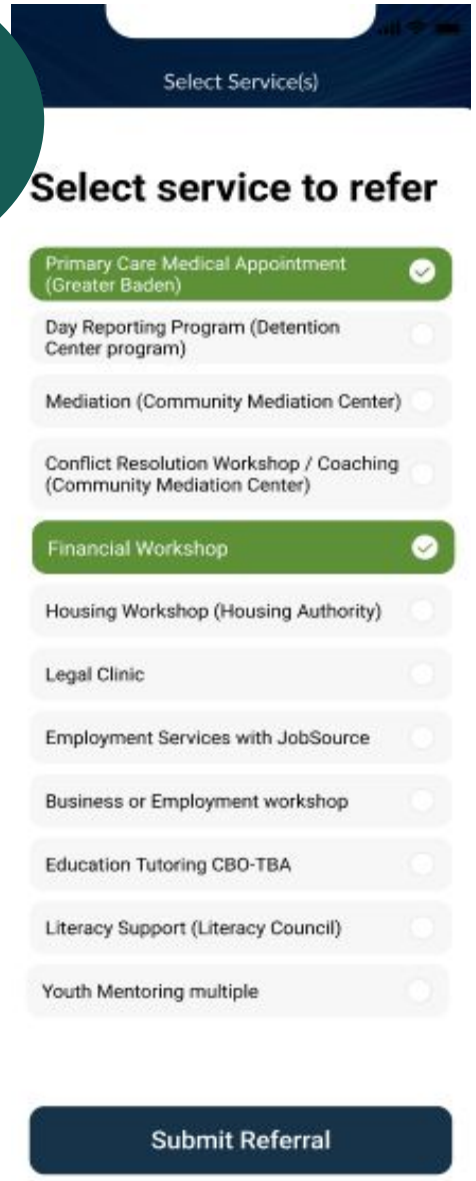
screenrec

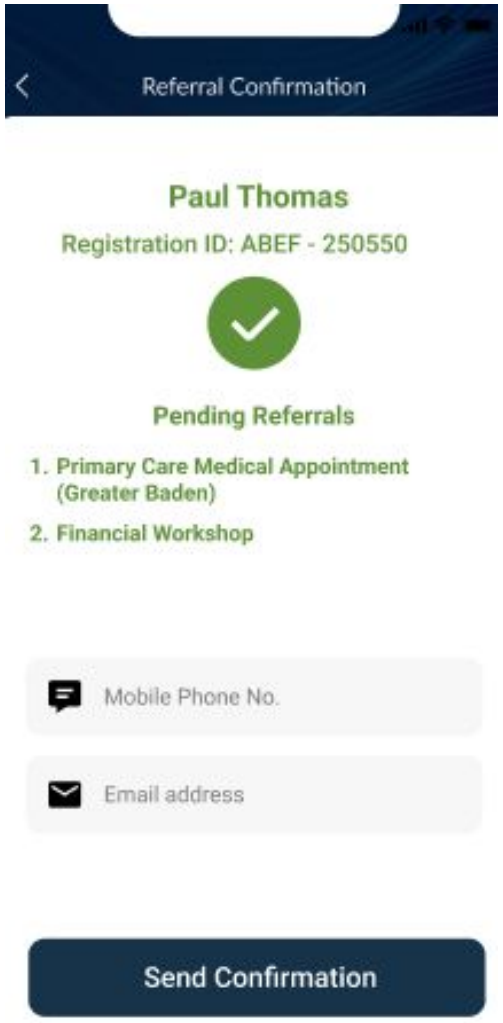
Community Services Referral Platform

Community Service Directory

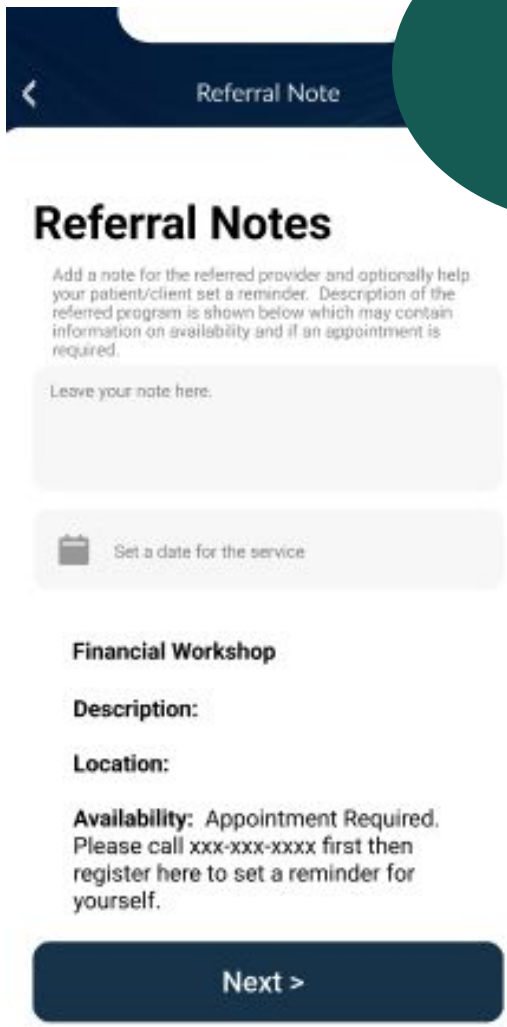


- Lists local services offered by community service providers (CSP)
- Allows users to browse and refer to a variety of community services electronically in a time-efficient and user-friendly process
- Ability to self-refer
- Automatic reminders for participants

Referral Platform



- CSPs can easily manage on one system
  - Referrals
  - Appointments
  - Check-ins
- Closed-Loop Mechanism
  - Notification upon completion of the referred service
  - Participant Consent
- Shared Referral Notes
- Scheduling Mechanism



Social Determinants of Health Assessment

How often do you feel lonely or isolated from those around you?

- Never
- Rarely
- Sometimes
- Often
- Always

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Aggregate Data Monitoring

#Encounters (2300+)

#Unique Individuals (700+)

#Established/ongoing Individuals (400+)

Usage by zip code

Usage by race/ethnicity

Usage by service

Hospitalizations/Emergency Dept utilization

Population level metrics (long-term impact)

Please take the Social Wellness Assessment!

SCAN TO REGISTER

Enroll as a Community Service Provider

SCAN ME