

Welcome to Community Mediation of St. Mary's County

Empowering Our Community Through Dialogue
“Conflict is a part of life—but resolution doesn't
have to be a battle.”

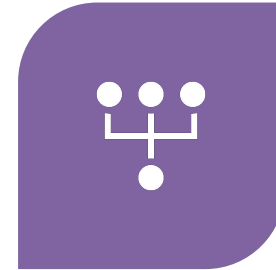
Who We Are



MISSION STATEMENT: TO PROVIDE CONFLICT MANAGEMENT AND MEDIATION SUPPORT SERVICES THAT EMPOWER PEOPLE TO TURN CONFLICT INTO CONVERSATION.



VISION: WE SEEK TO EDUCATE THE PUBLIC ABOUT CONFLICT MANAGEMENT, TRAIN VOLUNTEERS TO BECOME MEDIATORS, AND TO PROVIDE FREE, CONFIDENTIAL, VOLUNTARY MEDIATION AND GROUP-FACILITATION SERVICES.



COMMUNITY MEDIATION OF ST. MARY'S COUNTY HAS PROVIDED MEDIATION SERVICES TO SOUTHERN MARYLAND SINCE 2001. WE ARE FUNDED IN PART THROUGH A GRANT FROM THE MARYLAND MEDIATION AND CONFLICT RESOLUTION OFFICE (MACRO) AND DONATIONS FROM OUR COMMUNITY, WHICH KEEP OUR SERVICES AT NO COST TO THE COMMUNITY.

Services Offered

Community
Conversations

Mediation

Group Facilitation: For
organizations,
community groups,
and agencies.

Conflict Coaching:
One-on-one support
to prepare for difficult
conversations.

Conflict Management
Workshops

Who Uses Mediation?



**Community Mediation
of St. Mary's County**
www.CommunityMediationSMC.org

Business/Customer

Thomas is in a dispute with a local business owner because he feels as if he paid too much for a service that was inadequate

Neighbors

Louise and Nate, neighbors, are in a dispute because one of the neighbor's kids keeps trespassing on the other neighbor's property

Roommates

John and Mark, roommates, are in a dispute because John hasn't paid rent in a while and refuses till Mark cleans the house every now and then

Business/Business

Ken and Mike, separate business owners, are in a dispute because Mike claims that Ken plays their music too loud and drives Mike's customers away

Tenant/Landlord

Emily, a tenant, is in a dispute with Jack, her landlord because Jack will not fix the apartment until he receives rent but the Emily won't pay rent until the apartment is fixed

Services We Offer:

- Parenting Plan Mediation
- Family Mediation
- District Court Pretrial Mediation
- ReEntry Mediation
- Conflict Management Workshops
- Large/small group facilitation
- Dialogue Circles

NEIGHBORHOOD MEDIATION

At some point, all families struggle with communication

Marriage/Separation

Joe and Lisa are seeking a divorce, but can't agree on how to divide their house and other assets



Sibling-Sibling

Tim and Sam are arguing over their parent's estate and what should be done with it



Difficult Conversation

Megan and Devin needs to have a difficult conversation with Billy, a loved one, but do not know where to start



Child Care

Katrina and Ryan are divorced and can't agree upon a plan for child custody or care



Senior Care

Spencer is having a hard time caring for their senior parent, Dave, but can't agree with their parent on the best care



Parent-Teen

Holly, a teen, is skipping school and Steve, their parent, is having a difficult time forcing them to go



Community Mediation
of St. Mary's County
www.CommunityMediationSMC.org

301-475-9118

office@communitymediationsmc.org

FaceBook@CMSMC

What is Mediation?

- **Definition:** A voluntary, confidential process where trained mediators help people in conflict communicate and find their own solutions.
- **Not Legal Advice:** Mediators do not judge or decide outcomes.
- **Goal:** Empower participants to be heard and to hear each other.
- **No cost, no judgment, no pressure.**

Why It Matters

Builds Community
Resilience: Encourages
understanding and
cooperation.

Empowers Individuals:
People feel heard and
respected.

Real-Life Impact

Example Scenarios:

- Two neighbors resolve a noise complaint.

- Divorcing parents create a parenting plan.

- A workplace team improves communication.

Quote: “We all experience conflict. Mediation helps us transform it.”

Get Involved

- **Volunteer Opportunities:** Become a trained mediator, board member, fundraising committee. Volunteer in our office or at outreach events.
- **Support the Mission:** Refer clients, co-workers, friends or family
- **Spread the Word:** Share with friends, schools, and local groups.



How to Access Services

Website:
communitymediationsmc.org

Phone: (301) 475-9118

Location: 41620 Courthouse
Dr, Leonardtown, MD

Referral Form: Available
online for easy access.

Closing



FINAL THOUGHT: LET'S BUILD A MORE
PEACEFUL, CONNECTED
COMMUNITY—ONE CONVERSATION AT
A TIME.



CALL TO ACTION: REFER ANY CLIENTS,
FRIENDS OR CO-WORDERS THAT MAY
BENEFIT FROM OUR SERVICES